



Designated regional poison center  
for New Jersey by New Jersey  
Department of Health and Senior  
Services and the American  
Association of Poison Control  
Centers

Michael K. Powell, Chairman  
Federal Communications Commission  
445 Twelfth Street  
Washington, DC 20554

# The New Jersey Poison Information & Education System

Serving New Jersey Since 1983

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September 7, 2004

MP04-245

04-36

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FEB 10 2005

Re: Voice Over IP

Federal Communications Commission  
Office of the Secretary

Dear Mr. Powell:

I wrote you a letter July 28, 2004 and have not received any reply to such letter. I have included a copy with this letter.

The problem with voice over IP continues to increase and mushroom. We have received an increasing number of calls from out of the State of New Jersey from individuals looking for help from their local poison control center and dialing 800-222-1222, when their voice over IP got the New Jersey Poison Control Center. The common thread is that these individuals are using a company as a provider for voice over IP that has headquarters in Edison, New Jersey. Therefore, the call seems to be routed where the headquarters is rather than to the local poison center. This is extremely disturbing.

I am appalled by the lack of response from the FCC about this problem. I look forward to your help in resolving this issue.

Sincerely yours,

Steven M. Marcus, MD  
Executive Director

CC: Maxine Jones, HRSA  
The Honorable Rodney Frelinghuysen  
Senator Jon Corzine  
Senator Frank Lautenberg

NA 04-245-2  
List ABOVE

located at University of Medicine & Dentistry of New Jersey